Complaints, No Retaliation, No Waiver of Rights

## Policy

Any individual who has a complaint concerning NYU Langerealths HIPAA Privacy Policies and Procedures or NYU Langorealth's compliance with those policies and procedures may file a complaint with NYU LangoneHealth, the Secretary of the U.SDepartment of Health and Human Services New York State Department of Health other appropriate oversight agency.

NYU Langone also Compliance Concerns: Reporting, Investigating, and Protection from Retaliation Policy.

NYU LangoneHealth will not require an individual to waive his or her rights granted by the HIPAA regulations as a condition to receiver datment.

grievances are referred to the Patient Relations Offfce a coordinated investigation and response in compliance with the Complaint and Grievan Relations.

## Related Documents

**Breach Notification** 

Complaint and Grievance Policy

Compliance Concerns: Reporting, Investigating, and Protection from Retaliation

Compliance Concerns: What You Need to Know About Reporting & the Investigation Process

HIPAA Privacy Policies, Procedures, and Documentation

HIPAA Privacy Policies and Procedures Definitions

Mitigation of HIPAA Related Incidents

## Legal Reference

45 C.F.R. §164.530(d) 42 C.F.R. §482.13

This version supersedes all NYU Langone Health (as defined in this Policy) previous policies, including but not limited to NYU Hospitals Center, New York University School of Medicine, Lutheran Medical Centeand Winthrop University Hospital